Dear Sir/Madam,

I am currently searching for a job opportunity. With over 15 years of proven experience in continuous improvement and project management, process optimisation and automation, digital transformation, team mentoring and management, I have a consistent record of delivering measurable results and driving operational excellence in fast-paced, multinational environments.

As Product Manager at CELESTE, I successfully led the end-to-end development and deployment of cloud computing and cybersecurity solutions, achieving 99.9% service uptime, enhancing customer satisfaction, and reducing operational risks. Previously, as Service Life-Cycle Manager at Orange Business, I managed the full-service lifecycle, improved Service Level Agreements (SLA) by 20%, and shortened processing times through automation, process re-engineering, and Lean Six Sigma initiatives.

I am confident my technical expertise, strategic mindset, and results-driven approach will benefit your organisation.

Thank you for your consideration.

Yours faithfully,

Baboo Toshulsingh Goordyal